

IMPORTANT INFORMATION FOR SOUTH ZONE ORDERING PROVIDERS



FACT SHEET: South Zone ORDERING IN-CLINIC COLLECTION SUPPLIES



ONLINE in-clinic collection Supply Ordering Portal

The web-based DynaLIFE Supply Ordering Portal is built on a robust platform to support ordering providers across the province with the in-clinic collection supplies they need.

What you need to know most:

1. All medical supplies necessary for in-clinic collections can be ordered through DynaLIFE's online portal and is delivered directly to clinics.
 - Supplies ordered through the Ordering Portal will be delivered to ordering providers within seven (7) business days of the order date.
1. Collection supplies available via DynaLIFE Supply Ordering Portal are based on a standardized provincial inventory list developed, in collaboration with AHS, for this purpose.
 - In-clinic collection supplies are similar to what was previously provided by AHS.
 - Changes in supplies may occur to support current testing methods for South Zone.
2. To access the ordering portal clinics will need to use login credentials provided by DynaLIFE's Materials Management team:
 - If you require login credentials, please email a request to supply.order@dynalife.ca with your clinic name, a contact name, the clinic address and phone number.
4. To access DynaLIFE Supply Ordering Portal go online to: **URL: <https://orders.dynalife.ca>**
 - Need a user guide for the portal?
<https://orders.dynalife.ca/SupplyOrderingPortalUserGuide.pdf>
5. Who to contact:
 - **DynaLIFE Materials Management Email: supply.order@dynalife.ca**
 - If you are having issues accessing the portal email us, your clinic name, a contact name, the clinic address and phone number and a short message detailing the problem.
 - **DynaLIFE Materials Management Direct Line 587-686-3454:**
 - For all other issues please contact our Materials Management Team by phone.

Other Resources: [Physician Hub: https://dynalife.ca/Professionals/Physicians-Hub](https://dynalife.ca/Professionals/Physicians-Hub)