

## Collection Sites

Effective December 5, 2022, the following Hospital Outpatient Laboratories in the North Zone will no longer accept walk-in or pre-scheduled appointments for community collection. For all community collection and testing, patients will be directed to the closest DynaLIFE PSC ([www.dynalife.ca/locations](http://www.dynalife.ca/locations)):

Community Collections Closing	Closest PSC Location
Grande Prairie Regional Hospital	Grande Prairie PSC at 101 11002 104 Ave, Grande Prairie
Grande Prairie College & Community Health Center	
Junction Point	

APL is assuming all operations for laboratories in Acute Care locations (hospitals), resulting in minor changes in:

- Fort McMurray
- Fort Vermilion
- High Level
- La Crete

## Requisitions

All requisition forms for community collections will be accepted at DynaLIFE Patient Service Centers (so long as they are not expired) even if they are an APL requisition form issued before December 5.

## Mobile Collections

As of December 5, 2022, DynaLIFE will coordinate and assess eligibility of requests for mobile collections across the province (except in the South Zone).

The **new fax number** for mobile collection requisitions in the North Zone is **(780) 452-5294**. For questions about mobile collections, please call (780) 453-9440 ext. 3.

## Upgrade to Patient Appointment Booking System

### Appointment Booking by Patients

Before December 5, patients can continue booking appointments on their current patient appointment booking system.

From December 5 onward, to book their community lab services appointments patients will either:

- Log into the [qme.dynalife.ca](http://qme.dynalife.ca) appointment booking system using the same login information they used in the previous system (if they created an account)
- Call the **DynaLIFE Appointment Booking Line (1-877-702-4486)** if they are having issues or previously made a booking as a guest.

### Booking on behalf of Patients at Acute Care Facilities

Beginning December 5, 2022, in communities that have DynaLIFE PSC locations, Acute Care Facility laboratory appointments will be accessible only to Acute Care ambulatory ordering providers or clinics booking on behalf of their patients by **calling 1-877-702-4486 (dial number then press 7)**.

## New Supply Ordering Portal

DynaLIFE is bringing ordering providers across the province a new Supply Ordering Portal that will facilitate ordering and delivery of test collection supplies.

The lab collection supplies available via DynaLIFE Supply Ordering Portal are based on a standardized provincial inventory list developed, in collaboration with AHS, for this purpose.

The change from your current collection supplies ordering portal will happen seamlessly on Monday, December 5th, 2022. All you will need to do is navigate to **[orders.dynalife.ca](http://orders.dynalife.ca)** and enter **your new log in credentials sent to you during the week of November 28, 2022**.

For help with the new supply ordering portal, please call DynaLIFE's Materials Management team at **(587) 686-3454 - Direct Line (new)**

### For More Details

Visit our **Physician's Hub** site and refer to the recent **Bulletin for Ordering Providers** for in-depth details: [www.dynalife.ca/Professionals/Physicians-Hub](http://www.dynalife.ca/Professionals/Physicians-Hub)  
**Patients** can find out more on the dedicated site: <https://wearedynalife.ca/communities/>

### Important Numbers

**DynaLIFE Appointment Booking Line:**  
1-877-702-4486

**Sending mobile collection requisitions:**  
Fax (780) 452-5294,

For questions please call (780) 453-9440 ext. 3

**DynaLIFE's Materials Management team:**  
**(587) 686-3454 - Direct Line (new)**