

## Collection Sites

Effective December 5, 2022, the following Hospital Outpatient Laboratories in the Edmonton Zone will no longer accept walk-in or pre-scheduled appointments for community collection. For all community collection and testing, patients will be directed to the closest DynaLIFE PSC ([www.dynalife.ca/locations](http://www.dynalife.ca/locations)):

Community Collections Closing	Closest PSC Location
East Edmonton Health Centre	Hys Centre, Suite 112, 11010 101 St NW
Fort Saskatchewan Community Hospital, Fort Saskatchewan	Suite 109, 9372 Southfort Dr, Fort Saskatchewan
Grey Nuns Community Hospital	Tawa Centre, 3011 66 St NW
Leduc Community Hospital	New Leduc DSC: 5309 Discovery Way, Leduc
Misericordia Community Hospital,	Meadowlark Patient Care Centre, 240, 156 Street & 87 Avenue
Northeast Community Health Centre	Northgate Centre, Suite 2084, 9499 137 Avenue
Royal Alexandra Hospital	Hys Centre, Suite 112, 11010 101 St NW
Strathcona Health Centre, Sherwood Park	Synergy Wellness Suite, 133, 501 Bethel Dr, Sherwood Park
Sturgeon Community Hospital, St. Albert	190 Boudreau Rd Suite 160, St. Albert
University of Alberta Hospital Kaye Edmonton Clinic	College Plaza, Suite 303, 8215 112 St NW, Edmonton

## Requisitions

All requisition forms for community collections will be accepted at DynaLIFE Patient Service Centers (so long as they are not expired) even if they are an APL requisition form issued before December 5.

## Mobile Collections

As of December 5, 2022, DynaLIFE will coordinate and assess eligibility of requests for mobile collections across the province (except in the South Zone).

The **new fax number** for mobile collection requisitions in the North Zone is **(780) 452-5294**. For questions about mobile collections, please call (780) 453-9440 ext. 3.

### For More Details

Visit our **Physician's Hub** site and refer to the recent **Bulletin for Ordering Providers** for in-depth details:  
[www.dynalife.ca/Professionals/Physicians-Hub](http://www.dynalife.ca/Professionals/Physicians-Hub)  
**Patients** can find out more on the dedicated site:  
<https://wearedynalife.ca/communities/>

## Upgrade to Patient Appointment Booking System

### Appointment Booking by Patients

From December 5 onward, to book their community lab services appointments patients will either:

- Log into the **qme.dynalife.ca** appointment booking system using the same login information they used in the previous system (if they created an account)
- Call the **DynaLIFE Appointment Booking Line (1-877-702-4486)** if they are having issues or previously made a booking as a guest.

### Exceptions

- Patients in Leduc booking appointments that are taking place after December 5 will need to visit **qme.dynalife.ca** or call the DynaLIFE appointment booking line (1-877-702-4486) to book an appointment at the new PSC location.
- There will be no appointment booking changes to the Cross Cancer Institute and University of Alberta Hospital/Kaye Edmonton Clinic/Mazankowski Alberta Heart Institute as these sites will continue to utilize the Cadence scheduling platform in EPIC where applicable

### Booking on behalf of Patients at Acute Care Facilities

From December 5, 2022, in communities that have DynaLIFE PSC locations, Acute Care Facility laboratory appointments will be accessible only to Acute Care ambulatory ordering providers or clinics booking on behalf of their patients by **calling 1-877-702-4486 (dial number then press 7)**.

## New Supply Ordering Portal

Community ordering providers who currently order lab supplies from DynaLIFE have already seen minor upgrade changes to their existing ordering portal (**orders.dynalife.ca**) from October 21, 2022.

For **help with the new supply ordering portal**, please call DynaLIFE's Materials Management team at **(587) 686-3454 - Direct Line (new)**

### Important Numbers

**DynaLIFE Appointment Booking Line:**  
1-877-702-4486

**Sending mobile collection requisitions:**  
Fax (780) 452-5294,

For questions please call (780) 453-9440 ext. 3

**DynaLIFE's Materials Management team:**  
**(587) 686-3454 - Direct Line (new).**