

## Collection sites

Effective December 5, 2022, the following hospital outpatient laboratories in the Central Zone will no longer accept walk-in or pre-scheduled appointments for community collections. Patients will be directed to the closest DynaLIFE PSC ([www.dynalife.ca/locations](http://www.dynalife.ca/locations)).

Community Collections Closing	Closest PSC Location
St. Mary's Hospital, Camrose	6530 - 48 Ave Camrose
Red Deer Regional Hospital, Red Deer	101A 5002 55 Street, Red Deer

## Mobile Collections

As of December 5, 2022, DynaLIFE will coordinate and assess eligibility of requests for mobile collections across the province (except in the South Zone).

The **new fax number** for mobile collection requisitions in the Central Zone is **(780) 452-5294**. For questions about mobile collections, please call (780) 453-9440 ext. 3.

## New Supply Ordering Portal

The new web-based DynaLIFE Supply Ordering Portal is built on a robust platform that will support all ordering providers across the province, with a new streamlined look and easy navigation to improve overall user experience. The lab collection supplies available via DynaLIFE Supply Ordering Portal are based on a standardized provincial inventory list developed, in collaboration with AHS, for this purpose.

The change from your current collection supplies ordering portal will happen seamlessly on Monday, December 5, 2022. All you will need to do is navigate to [orders.dynalife.ca](http://orders.dynalife.ca) and enter **your new log in credentials sent to you during the week of November 28, 2022**.

For **help with the new supply ordering portal**, please call DynaLIFE's Materials Management team at **(587) 686-3454 - Direct Line (new)**

### For More Details

Visit our **Physician's Hub site** and refer to the recent **Bulletin for Ordering Providers** for in-depth details: [www.dynalife.ca/Professionals/Physicians-Hub](http://www.dynalife.ca/Professionals/Physicians-Hub)  
**Patients** can find out more on the dedicated site: <https://wearedynalife.ca/communities/>

## Upgrade to Patient Appointment Booking System

From December 5 onward, to book their community lab services appointments patients will either:

- Log into the [qme.dynalife.ca](http://qme.dynalife.ca) appointment booking system using the same login information they used in the previous system (if they created an account)
- Call the **DynaLIFE Appointment Booking Line (1-877-702-4486)** if they are having issues or previously made a booking as a guest.

### Exceptions

Patients in **Okotoks** and **Strathmore** with appointments booked at current APL locations after December 5 will need to attend their appointments at the new PSC in their community.

### Booking on behalf of Patients at Acute Care Facilities

From December 5, 2022, in communities that have DynaLIFE PSC locations, Acute Care Facility laboratory appointments will be accessible only to Acute Care ambulatory ordering providers or clinics booking on behalf of their patients by calling 1-877-702-4486 (dial number then press 7).

### Important Numbers

**DynaLIFE Appointment Booking Line:**  
1-877-702-4486

**Sending mobile collection requisitions:**  
Fax (780) 452-5294,

For questions please call (780) 453-9440 ext. 3

**DynaLIFE's Materials Management team:**  
**(587) 686-3454 - Direct Line (new)**